

Made to Order Shipping Policy

Editable store policy text to match your actual fulfillment process

Store [name] Effective date [date] Support [email or contact route]

Order processing

We process made-to-order purchases after [approval or production trigger]. Production normally takes [range] business days. We confirm any customization details through [channel].

Shipping destinations and services

We ship to [destinations] using [available services]. Any excluded destinations or address types are [details].

Rates and delivery estimates

Shipping charges are shown [at checkout or agreed method]. Delivery estimates are [range by service] after dispatch. Processing time and transit time are stated separately. Any free-shipping conditions are [details].

Tracking and address changes

We provide dispatch or tracking information through [channel]. To request an address change, contact [route] before [cutoff]. If an order has already shipped, we explain the available options for that shipment.

Delays damage or missing parcels

Contact [support] with your order number and relevant details. We review the tracking and the circumstances, then explain the next steps. Our process for damaged deliveries is [details and evidence requested].

Production approval and changes

For customized work, the approval and change process is [details], with any effect on production or dispatch confirmed before proceeding.

Editing note: replace every prompt, remove inapplicable clauses and confirm that checkout information and support practices agree with this policy.